

Stockport Safeguarding Adult and Children Board
Strategic Delivery Plan 2019/20

Monitoring Key	
Red - Not begun or achieved	
Amber - Underway	
Green - Completed	
Blue – Not due for completion	

THE DELIVERY OF THE SSAB BUSINESS PLAN WILL BE OVERSEEN BY THE JOINT SUB CHAIR GROUP FOR THE SSAB/SSCB.

THERE WILL BE SIX MONTHLY REPORTING TO THE BOARD (SEPTEMBER 2019 AND MARCH 2020) AGAINST THE PLAN WITH EXCEPTION REPORTING AS REQUIRED.

Reviewed 17/01/2019	Sub Group Chairs Meeting
Reviewed 24/04/2019	Sub Group Chairs Meeting

PRIORITY 1 TRANSITION OF YOUNG PEOPLE INTO ADULT SERVICES

1. We will have oversight of the transitions action plan where highlights and exception reporting is made by the relevant strategic bodies

KEY DELIVERABLES	SUB GROUP	MEASURE/OUTCOME	TIMESCALE	PROGRESS	RAG
CARRIED FORWARD - Partners to assure the Board of the functions of the team around the adult process and to demonstrate the measure of impact made.	Early Help and Prevention Sub Group	Vulnerable children will be supported into adulthood by clear referral pathways and understood across the partnership Transitions work plan demonstrates positive impact on individual's journey.	Quarter 3 2019-20	The development of team around the adult procedural guidance and training is in its infancy stage.	
NEW ACTION – Assurance and commitment from all partners to embed a transition process that takes a think family approach.	Early Help and Prevention Sub Group	All professional partners and agencies to have embedded a think family approach.	Quarter 3 2019-20	<ul style="list-style-type: none"> • Joined up in some neighbourhood teams such as the introduction of the Werneth Project. • Work is underway at the MASSH to have a multi-agency and all age approach. • 3 x Joint SAR & SCR Briefing Sessions have taken place. • Think Family being embedded in multi-agency training program. Training offer extended to adults and children's workers for relevant training. All age safeguarding course has been developed and first session to run in September 2019. Online version also developed. 	

NEW ACTION – Identify the issues of Young people presenting at MAARS in order to learn lessons and develop more robust transition procedures for the cohort of young people that are not eligible for statutory services or whose eligibility ceased at 18.	Early Help and Prevention Sub Group	Lessons will be learned to influence the approach to working with young people aged 15+.	Quarter 3 2019-20		
NEW ACTION – Develop the team around the adult process and establish a referral pathway into adulthood for vulnerable children.	Early Help and Prevention Sub Group	Work is underway to develop a more robust and effective referral process around the transitions process.	Quarter 3 2019-20		
2. We will have a workforce who are trained to identify and support people who have safeguarding needs in relation to transitions from child to adulthood					
CARRIED FORWARD - Ensure there is a focus on mental health of young people within the training programme and to ensure an evaluation of impact is explored i.e. telephone surveys and mystery shopper	Training & Workforce Development Group	Increased awareness of frontline practice and challenge through supervision.	Quarter 2 2019-20	<p>Training commissioned on the Mental Health Act, Pathways and conditions.</p> <p>SAB/SCB to commission a course on Young People and Decision Making which includes a section covering how to effectively support young people through the transition process.</p> <p>One session arranged for decision making on MCA in May 2019.</p> <p>ASC commissioned Edge training to deliver MCA training with a focus of mental health.</p> <p>MCA 2 page guides ? High Level TNA in place?</p>	

PRIORITY 2 – NEGLECT

1. We will develop an all age neglect strategy consistent with Greater Manchester developments, to include learning from Place Based Initiative and ensure policies are refreshed and implemented.


KEY DELIVERABLES	SUB GROUP	MEASURE/OUTCOME	TIMESCALE	PROGRESS	RAG
Develop a multi-agency audit tool re self-neglect for single and multi-agency use.	Quality Assurance Partnership	Identify lessons and findings in order to implement any change and improve on practice	Quarter 1 2019-20	Self-Neglect audit template developed. SSAB QA Partnership have scheduled a multi-agency audit day in March 2019. Report of findings from audit are in preparation.	

2. We will ensure that data collection and audit processes are in place.

<p>CARRIED FORWARD - Develop mechanisms to ensure that data on self-neglect and neglect for both children and adults is scrutinised.</p> <p>Consideration to explore data within Greater Manchester in order to understand themes, trends and patterns from a GM perspective.</p>	SSCB - Quality Assurance Partnership	Narrative is provided, to ensure SSCB has a robust focus on neglect to improve outcomes for children and families.	Quarter 1 2019-20	<p>Data re neglect to be contained in Dataset - Ongoing</p> <ul style="list-style-type: none"> Update August 2018 – Agreed that an action plan against Neglect Strategy be produced – First Meeting is scheduled for September 2018. Update October 2018 – action plan in draft. Task & Finish Group to continue this work. Update January 2019 – Action Plan progressing; GCP 2 has been commissioned; implementation plan will include data collection, baseline audit to understand how many children subject to a CP Plan for neglect have a GCP recorded. 	
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				<p>This is being led by the Service Lead for Safeguarding.</p> <ul style="list-style-type: none"> • Neglect Data is also becoming available through Early Help Board and will be shared with the QA Group. 	
<p>CARRIED FORWARD - Develop a multi-agency audit tool re; neglect for single and multi-agency use with the focus being on think family approach.</p>	<p>SSCB - Quality Assurance Partnership</p>	<p>Agencies to contribute to neglect audit to improve outcomes for children and families</p>	<p>Quarter 1 2019-20</p>	<ul style="list-style-type: none"> • Going to Stockport Family Leadership Team Meeting in October for discussion and agreement around roll out. • Not progressed as delay around acquiring GCP 2. • Update – January 2019 – GCP 2 has been purchased and a roll out programme was in place. 	
<p>3. We will ensure training is available for preferred assessment tools</p>					
<p>CARRIED FORWARD - Develop Action Plan for Neglect.</p>	<p>SSCB - Quality Assurance Partnership (Neglect Task & Finish Group)</p>	<p>Initial meeting of the Task & Finish Group was scheduled for 14th December 2018.</p>	<p>Quarter 1 2019-20</p>	<ul style="list-style-type: none"> • October 18 – Update very short item on October Stockport Family Leadership meeting with inadequate time for scope and discussion. • The neglect action plan drafted by JP with some focus on understanding response to neglect in older child. • Action Plan has been developed and work alongside this is in progress. • GCP2 train the trainers now commissioned for 2nd & 3rd April 2019. • Train the trainer sessions completed with 17 practitioners trained from Early Help, Health, 	

				<p>SSCB and Stockport Family and Social Care.</p> <ul style="list-style-type: none"> • 2 x Development Sessions completed with this group on the 12th and 30th April 2019. • The first training session is planned for the 13th June where 18 selected practitioners will attend and train to be licenced to use the tool. • Dan Rowlands will attend the SF Performance managers meeting on the 22nd May to provide them with an update. • 2 x training sessions delivered in June and July 2019 to a total of 36 practitioners who are now licenced to use the tool. • Update to SF leadership October 2019 • Training sessions one a month from September 2019-September and October courses are fully booked. • Implementation plan continues and focus will be on ensuring momentum so that licenced practitioners begin to use the tool. 	
4.We will ensure information in relation to neglect is available for workers and services and will be accessible on both boards websites					
CARRIED FORWARD - Review the safeguarding board website, its content and resources in order to develop a supportive media.	Quality Assurance Partnership	Increase workforce and community awareness. Accessible resources available to all.	Quarter 3 2019/20	Meetings in place with Website Design Team	

<p>Recommendation from Peer Review - Consider communications of a self-neglect and hoarding policy and ensure this is known amongst key staff. Impact from the launch of the strategy to be monitored.</p>	<p>Quality Assurance Partnership</p>	<p>Promotes a highly skilled workforce and will strengthen partnership working.</p>	<p>Quarter 1 2019/20</p>	<p>Rolled out self-neglect and hoarding policy via SAB website, safeguarding newsletter, briefing papers and training sessions.</p> <p style="text-align: center;">  Issue 2.pdf </p>	

PRIORITY 3 DOMESTIC VIOLENCE AND ABUSE

1. We will provide critical challenge and support the implementation and delivery of the Domestic violence and abuse strategy and action plan

<i>Key deliverables</i>	<i>Lead/Sub Group</i>	<i>Measure/Outcome</i>	<i>Timescale</i>	<i>Progress</i>	
Carried Forward - The domestic abuse audit completed. Action plan to be scrutinised and endorsed by QA sub group. Once ratified, the plan will go to SAB for information only.	Domestic Abuse Steering Group	Improve referral pathways and strengthen multi agency working.	Quarter 1 2019-20	Action plan completed – awaiting on appointment of full time QA officer to pursue with measures.	

2. Have oversight of data to develop quality audits to oversee the effectiveness of agencies' response to Domestic violence and abuse

NEW ACTION – Safeguarding boards to have an oversight from the learning of domestic abuse audits in order to inform service delivery and training.	Domestic Abuse Steering Group	Services are fit for purpose, and agencies have access to training materials relating to DVA.	Quarter 2 2019-20	<ul style="list-style-type: none"> • DVA Audit undertaken. • QA Groups are monitoring the DVA Action Plan. • Funding received for DA (£565,000) 	
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3. We will support the development of the training programme in relation to domestic violence and abuse

NEW ACTION - Joint training sub group receive regular updates on the training programme associated with the funding from the Domestic Abuse Home Office.	Practice Improvement Partnership	Training events and learning opportunities provided	Quarter 2 2019-20	<ul style="list-style-type: none"> • Programme now being set up following confirmation of funding; £565,000 • New all age domestic abuse basic awareness course in development with multi-agency input from training manager, health, Stockport Without Abuse, ASC and CSC. 1st training session booked for 2/10/19 with contributions from National Centre for Domestic 	
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				<p>Violence (NCDV) and Probation (MAPPA awareness)</p> <ul style="list-style-type: none">• Advert out for training manager to deliver and co-ordinate Domestic Abuse training as part of the Children Affected by Domestic Abuse (CADA) bid	
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PRIORITY 4 COMPLEX SAFEGUARDING

1. We will ensure data collection and audit processes are in place




<p>Carried Forward - Establish data requirements regards complex safeguarding.</p>		<p>SSCB/SSAB have a robust picture of complex safeguarding.</p>	<p>Quarter 3 2019-20</p>	<p>A task and finish group has been meeting to look at how we can expand the collation of complex safeguarding data beyond the current data for children at risk of child sexual exploitation and missing from home, care and education. In some areas this is difficult as without a developed assessment tool for child criminal exploitation for instance we cannot say how many young people are at risk of this. An assessment for complex safeguarding is being developed in the GM Hub and once available will assist and be rolled out in Stockport.</p> <p>This area of work is being prioritised and supported by work happening in GM complex safeguarding hub as an analyst has been appointed to develop a quarterly performance framework for Complex safeguarding which the GM Complex safeguarding steering group will oversee.</p>
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2. We will ensure complex safeguarding is included into the workforce training programme

<p>Carried Forward - To ensure that there is specific training to address the elements of complex safeguarding within the multi-agency training calendar.</p>	<p>Practice Improvement Partnership</p>	<p>Staff have access to specialised training re complex safeguarding issues. Tangible outcomes identified to demonstrate improvement</p>	<p>Quarter 3 2019-20</p>	<p>The training manager and Service lead for complex safeguarding have met to develop a course which covers complex safeguarding.</p> <p>Areas for future delivery include Project Choice which is a GM wide service for anyone experiencing HBV/Forced marriage or FGM to be commissioned to deliver training.</p>
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				<p>A number of CS events have been taking place across GM and these have been advertised and circulated across the partnerships.</p> <p>SSCB hosted a complex safeguarding conference on 13th March 2019, with 175 attendees</p> <p>Child Sexual exploitation trainings sessions run 11/6/18, 14/11/18 and 2/5/19. A total of 52 practitioners from multi-agency backgrounds attended these sessions. Further sessions booked in from September to July 2019.</p>	
Serious Organised Crime & Criminal Exploitation	Complex Safeguarding Strategic Group	A strategy for Serious Organised Crime and Criminal Exploitation will be drawn up and an action plan to deliver activities under Prevention, Protection, Partnership and Prosecution.	Quarter 2 2019-20	<p>A task and finish group has been set up to look at this area of work and a number of meetings have taken place to start to scope out the current arrangements to respond to this area of complex safeguarding.</p> <p>There is no current training programme which covers CCE and OCG. This will need to be developed.</p> <p>There is a Human Trafficking and Modern Slavery Course which the Workforce Development Team are running and the SSCB training manager will be linking in with and facilitating.</p>	
Honour Based Violence and Forced Marriage	Complex Safeguarding Strategic Group	A Strategy for Honour Based Violence and Forced Marriage will be drawn up and an action plan to deliver activities under Prevention, Protection, Partnership and Prosecution.	Quarter 4 2018-19	A Task and Finish Group has been meeting with varied multi-agency representation and this has finalised a strategy and action plan. This will be shared and signed off at both the safeguarding boards (Adults – 14th March and Children’s - 18th March) and at the Domestic Abuse Steering Group on the 23rd May 2019.	

Honour Based Violence and Forced Marriage	Complex Safeguarding Strategic Group and Task & Finish Group	<p>Delivery of the Action Plan for Honour Based Violence and Forced Marriage with a specific focus on:</p> <ul style="list-style-type: none"> • Awareness Raising and training delivery • Ensuring there are clear referral pathways for victims identified as being at risk. • There is a clear offer of specialist services delivered to victims identified as being at risk. 	Quarter 3 2019-20	<p>Progress to date:</p> <ul style="list-style-type: none"> • Seven Minute Briefing being completed. • Good practice guidance being developed. • Input at the March Complex Safeguarding Conference from Project choice and the Guardian Project. • Full day training session is set for the 20th June 2019 on HBV and FM run by Project Choice. Course is almost full. There is a mix of agency and good representation from adults' social care. • Honour Based Violence and Forced Marriage strategy complete. • Next step – to launch workshops across both children's and adult's services with input from third sector organisation Project Choice to raise awareness and knowledge. <p>Training sessions completed on HBV and FM on 20/6/19 well attended (25) by both adults and children's workforce.</p> <p>HBV and FM strategy and 7 minute briefing are ready –the launch planned for 9-7-19 was postponed due to Project Choice being unable to deliver due to high demand on service</p> <p>There is a new date 13/2/2020</p>	
Female Genital Mutilation	Complex Safeguarding Strategic Group	A strategy for Female Genital Mutilation will be drawn up and an action plan to deliver activities under Prevention, Protection, Partnership and Prosecution.	Quarter 1 2019-20	<p>A task and finish group has been meeting with varied multi-agency representation including two community members and a draft strategy and action is being developed.</p> <p>Project Choice facilitating a half day training session on the 3rd July 2019; this course is now fully booked up.</p>	

				FGM session on 3/7/19 again well attended (31) and a good spread across the workforce Further FGM awareness sessions (full day) booked for 20/11/19 and 1/7/2020	
4. We will ensure information is accessible in relation to complex safeguarding					
NEW ACTION - Review Safeguarding websites and resources to ensure information is up to date.	Practice Improvement Partnership	Information is accessible to professionals, adults and children in the community.	Quarter 3 2019-20	Work on this is underway - Dan Rowlands (Training manager) and Catherine Fleming (Safeguarding Children Partnership manager) have met with IT to discuss moving forward with a joint safeguarding website and have discussed having a landing page as per the Manchester City Council model.	
Promote Herbert Protocol via safeguarding newsletter, and seek further support from GMCA to widen the audience.	Practice Improvement Partnership		Quarter 2 2019-20	Safeguarding Newsletter published and promotion will continue quarterly.  Issue 1.pdf  Issue 2.pdf  Issue 3.pdf Available on the SAB website also: http://www.safeguardingadultsinstockport.org.uk/newsroom/herbert-protocol/	

ANY OTHER BUSINESS

This section identifies other pieces of identified work extra to business as usual of the Sub Groups

<i>Key deliverables</i>	<i>Lead/Sub Group</i>	<i>Measure/Outcome</i>	<i>Timescale</i>	<i>Progress</i>	<i>RAG</i>
Governance					
Recommendation from Peer Review – Single Agency Improvement Plans are to be moderated based on findings from the peer review.	SSAB - Quality Assurance Partnership	Make improvements with systems and practices.	Quarter 1 2019-20	Recommendations agreed and single agencies will populate individual action plans. Moderation meeting to be confirmed.	
Recommendation from Peer Review – Review the Multi-agency Policy for Safeguarding Adults at Risk and Operational Procedures for Responding and Investigating abuse.	Practice Improvement Partnership	<ul style="list-style-type: none"> The policy will clearly set out the role that all staff and volunteers have to play in protecting people from harm. Give clear procedures for how to record any concerns and incidents. 	Quarter 2 2019-20	Task & Finish Group taking place on the 6th March 2019. Work is underway to refresh policy and procedures.	
Recommendation from Peer Review - Consider partnership working via the board to encourage safeguarding referrals from independent providers.	Sub Group Chairs Working Group	<ul style="list-style-type: none"> Thresholds are consistent with an appropriate mechanisms in place to triage safeguarding referrals. Services become easily available to help meet the person' needs. 	Quarter 2 2019-20		
Recommendation from Peer Review - to continue to develop relationship with Health watch within relevant governance arrangements.	SSAB Quality Assurance Partnership	<ul style="list-style-type: none"> Multi-agency support between organisations. Wider reach and access to the voice of people in receipt of services. 	Quarter 1 2019-20	Healthwatch are to join the SSAB Quality Assurance Partnership. Awaiting named representative to attend future meetings.	

Scrutiny					
NEW ACTION – Establish joint audit schedules for safeguarding in 2019-20.	SSAB Quality Assurance Partnership	Quality Assurance Framework (QAF) now implemented.	Quarter 2 2019-20	QAP have reviewed their ToR. Audit schedule to be agreed at next QAP meeting on 18 th July	
Recommendation from Peer Review – Stockport to review the new SAB dashboard which the SAB have oversight to ensure it continues to be an effective produce for improving oversight and scrutiny of the board and sub-groups.	SSAB Quality Assurance Partnership	<ul style="list-style-type: none"> The SAB has oversight of the safeguarding activity within the local area. Provides a clear understanding of patterns, themes and trends. 	Quarter 1 2019-20	Meeting took place on 29 th May to agree a format, with reasonable measures that statutory partners can reach. Pilot being explored and partners will submit previous 6 months data.	
Learning and Development					
NEW ACTION - Break down what actions are going to be in place to achieve a wider understanding of safeguarding. Roll out awareness programme and include community safety within the TNA.	Training & Workforce Development Group	A greater awareness across the economy.	Quarter 1 2019-20		
Communication					
Recommendation from Peer Review - How to get the voice of the family and engage with service user groups. Consider wider role of Healthwatch in reviewing concerns in care home settings and invite them to join QA membership.	SSAB Quality Assurance Partnership	<ul style="list-style-type: none"> Wider reach and opportunity to access the voice of people in receipt of services. The person's views are considered for future learning and redesign of services. 	Quarter 1 2019-20	Healthwatch Stockport have joined the Quality Assurance Partnership, this will strengthen public engagement.	

APPENDIX A - PEER REVIEW ACTION PLAN

The Peer Review Action plan below is outlined as a combined action plan based on the recommendations following the peer review with Oldham Council. Each agency has contributed to the development of the plan, and are responsible for updating progress on their actions. The action plan will be presented at the Quality Assurance Partnership (QAP) for moderation. Once the QAP are fully satisfied with the evidence provided, the Practice and Improvement Partnership (PIP) will sign off the plan.

Improvement Plan based on recommendations from Peer Review

The Safeguarding Adults Board and the relationships between partners

1. INTEGRATED TEAM - ASC/NHSFT

<i>Key deliverables</i>	<i>Objective</i>	<i>Action</i>	<i>Timescale</i>	<i>Progress</i>	<i>RAG</i>
1.1 Continue to build on positive work to date, whilst considering how engagement and communications with GMP can improve.	To promote collaborative working at the front door, as well as Integrated transfer team, and mental health.	Investigate the feasibility of a multi-agency risk meeting, where partners convene to discuss high-risk cases daily.	April 2019		Green
		Implement an integrated risk management plan.	July 2019		Green
		Health and police partnership meeting to extend the invite to ASC.	September 2019		Yellow
1.2 Work with universities to increase/improve placements of students in local authority setting to secure a better flow of job ready graduates.	To have a highly skilled workforce and retention of staff.	To continue to support the GM teaching partnership with the commitment to take Stockport's quota of students.	July 2019		Green
1.3 Improve understanding around use of Section 42 amongst staff/partners.	Increase awareness of the S42 process.	Review the multi-agency policy and continue to provide training sessions on safeguarding processes.	March 2020		Red

1. INTEGRATED TEAM - ASC/NHSFT

<i>Key deliverables</i>	<i>Objective</i>	<i>Action</i>	<i>Timescale</i>	<i>Progress</i>	<i>RAG</i>
1.4 Continue to improve multi-agency practice around transitions and links with 'Think Family'.	Improve the journey through transition for the most vulnerable young people.	To implement and roll out Single view system – Liquid Logic.	September 2019		Yellow
		To roll out the children safeguarding awareness training to ASC workforce. This to be reciprocated vice versa with children services.	March 2020		Red
		Develop closer working between Stockport Children and Adult Services. The initial focus will be working on the view of a joined up front door.	July 2019		Yellow

2. ASC CONTACT CENTRE & MASSH

Key deliverables	Objective	Action	Timescale	Progress	RAG
2.1 Continue to build support and commitment to the new team.	To respond effectively and timely to referrals, and within a supportive environment.	Extend the service at the front end and work collaboratively at the front door with the ITT and the hospitals.	October 2019		
2.2 Consider new approaches to dealing with lower level mental health concerns.	To have an equal response to mental and physical health and towards the two being treated together.	Review mental health provisions and look at the offer within Stockport.	March 2020		
		Request CCG to share with all partners the new crisis resolution pathway and its implementation.	September 2019		
2.3 Case File Audits.	To prevent mistakes and identify areas that may require improvement.	To develop an (ASC) Quality Assurance Framework and produce and audit calendar.	September 2019		

3. SAFEGUARDING ADULTS & DOLS TEAM

Key deliverables	Objective	Action	Timescale	Progress	RAG
3.1. Consider how existing DoLS authorisers can be mobilised to improve capacity in this area.	Continue to sign off standard/urgent authorisations within expected timescales. E.g., Standard completed within 21 days & Urgent completed in 7 days.	Appoint a permanent DoLS Coordinator to manage the flow of the process.	June 2019		Green
		Continue to support BIA's through regular supervision and with Continuous Professional Development (CPD).	July 2019		
		Increase signatories with training on offer to enable this.	June 2019		
		Produce a BIA rota that enables staff to be on the rota over an 8-week cycle.	June 2019		
3.2. Review safe discharge arrangements in partnership with Stepping Hill.	Both ASC and the hospitals work together to ensure a safe discharge policy is in place.	Completed actions from recommendations of previous multi-agency discharge audit.	December 2019		Red
		To have a system wide approach on the process of on where a possible poor discharge from hospital has been raised.	December 2019		
3.3. Consideration of data sharing between SMBC, NHS FT, GMP and PCFT on safeguarding cases.	To have one dashboard providing safeguarding activity of all providers within Stockport.	One dashboard that mirrors the SAB dashboard and ensure PPIs can be captured between all partners.	October 2019		Yellow

4. STOCKPORT NHS FT FOR ADULTS					
Key deliverables	Objective	Action	Timescale	Progress	RAG
4.1 Consider approach for building capacity/knowledge base in palliative and end of life care in care homes.	The pathways are clearly defined and personalised.	ASC Quality Team & Elaine Watson	October 2019	<p>An end of life care facilitator for care homes is employed by Stockport NHS FT. The main focus of the role is to deliver the North West End of Life Care Programme (AKA Six Steps)</p> <p>Commencing in 2013 each year there has been at least one full programme delivered by the facilitator. All care homes that deliver care to the elderly, those with dementia and any adults with complex nursing needs, receive an invitation to attend an information sharing workshop at which they can decide whether or not they want to participate in the full programme.</p> <p>The programme is comprehensive, covers all aspects of care in the last year of life and care after death. The care homes that participate then receive on-going support from the facilitator to implement the principles of the programme. This culminates in an assessment following which, if successful, the care home receives a Six Steps Award.</p> <p>Since 2013:</p> <ul style="list-style-type: none"> - 28 care homes have participated in the programme - 26 care homes completed the training - 2 failed to complete the training <p>Of the 26 care homes that completed the training;</p> <ul style="list-style-type: none"> - 10 fully implemented the principles and went on to receive the award - 4 are in the process of implementing the principles - 12 failed to implement the principles and go on to receive the award <p>Care homes that have completed the award receive invitations to end of life updates twice yearly.</p> <p>In addition to the programme the end of life care facilitators have worked with individual care homes to improve key elements of end of life care in Quality Improvement Projects.</p>	

5. Adult Services					
Key deliverables	Objective	Action	Timescale	Progress	RAG
5.1 Consider impact of inappropriate Safeguarding referrals via NWS and training in this area.	Appropriate referral process.	As a system, a meeting is to be arranged with NWS in relation to the NWS referral process.	September 2019		
5.2 Improve information sharing RE; MCA,	Achieve and maintain outstanding performance within the workforce.	Partners to share evidence of learning materials used to promote MCA awareness.	August 2019		
		Partners to demonstrate how learning and information re: MCA is disseminated within own agency.	August 2019		
		Partner agencies to provide training data on the attendance of MCA, and to show frequency of refresher training sessions.	September 2019		
5.3 Improvements to be able to monitor and record Care Act assessments.	Access to Care Act Assessments are attainable.	SMBC have agreed to provide all social workers within PCFT with appropriate kit and system to record case notes.	March 2020		
		Consideration to the safeguarding team in PCFT to have access to Liquid Logic.	March 2020		